

ALERTS WEEKLY STATUS REPORT

19-23 May 1997

- o All operational sites up and running, replication working, databases were in sync, no problems with application reported. However.....
 - oo District West HP 520 experienced a severe failure on Thursday which impacts our ALERTS Oracle instances & ALERTS e-mail. HP 520 maintenance contractor has been contacted and expected to arrive today to assess hardware situation. Oracle standing by, ready to assist. F shop estimates the HP will be back on line Tuesday.
 - oo Impact to ALERTS is inability to send/receive e-mail, receive customer CPSS requests, and replicate data to West CAOs until Tuesday. The system will accept West CAO data input and hold it in a queue. As soon as the HP 520 recovers--e-mail and data input will flow to the intended recipients. CAO databases and the application continue to function normally. Customers, however, will be unable to access the system if their ini files point to the DCMDW HP 520. (We do have a back-up plan using the East HP for customers if the West HP cannot be repaired quickly.)
- o Buying activity office symbols still a problem, but we are working it and have seen some improvement. DCMDE has established a team to address the issue, and they are refining instructions to make them as simple as possible while covering every conceivable variation/circumstance. DCMDE will continue to review the database, purge bad office symbols, and report the information to each CAO. This will also be a special emphasis item in training classes.
- o DCMC Dallas takes the prize for volume of actions: 672 ALERTS and 188 CPSS.
- o Training and deployment progressing as planned.
 - oo Canoga Park, Bell Ft Worth, San Antonio, Lockheed Denver, Lockheed Ft Worth, Thiokol, Pittsburg, Manchester, North Carolina, Tennessee installed, training will follow.
 - oo E-Systems Greenville, Chicago, Milwaukee, Tuscon, Phoenix scheduled for installation next week. Cleveland, Syracuse and Hartford should have their servers next week and can begin installation. We are proceeding slowly (but on schedule) at Cleveland and Syracuse because we are installing multiple instances of Oracle to handle their sub-tier organizations--first time attempted in DCMDE.
- o SA-ALC and OO-ALC have requested ALERTS connectivity. We are coordinating with them installation dates TBD.
- o Three customer visits completed: WR-ALC, OC-ALC, TACOM. Initial reports indicate visits went very well and customers pleased with deployment version. Meetings scheduled at CECOM on 3 June, ATCOM on 10 June, and DSCR on 12 June. Still working dates for NAVICP locations. DSCR installing deployment version today thanks to the efforts of Bob Murphy.

- o SDW/ALERTS interface meeting was conducted this week. ManTech anticipates no significant problems establishing a link to SDW, but there are technical issues which need to be resolved regarding how we want to access the data--on-line vs CAO/District download of data. System response times and sizing need to be researched. Technical workshop scheduled for the week of 16 June to discuss.

- o Phase II requirements meeting also conducted this week. Customer meeting scheduled next week in Atlanta to discuss their recommendations for Phase II enhancements.

- o DCMDE Help Desk phone number has been changed to 1-888-616-7597 (less expensive phone service provider).

- o DCMDE and DCMDW ALERTS team members, DCMC field personnel, and F shop personnel continue to show remarkable tenacity and dedication towards successful (and timely) accomplishment of ALERTS deployment